PPI Systems works closely with production engineering groups to design, manufacture and install modern resistor trimming systems which meet their unique applications.

Customers routinely approach PPI to address common issues with end of life systems which include:

- High costs of upkeep and repairs
- Reduced system reliability
- Inability to perform modern applications
- Unable to provide advanced customization
- Ease of integration into production lines

PPI has developed a design process to ensure an efficient path from initial conversation with customers to final delivery and installation of their RapiTrim laser resistor trimming system. Steps include:

1. **Initial Discussion**
   A conference call will be scheduled between PPI application specialists and customer stakeholders to understand the scope and provide initial advice and guidance on the best options for your project.

2. **Sample Processing**
   PPI Systems has a full drilling and trimming laboratory on-site, which can be used to process customer samples and create a proof of concept for the project based on customer input and specifications.

3. **Review of Design**
   Once samples and results have been reviewed, a full solution specification and price quotation will be produced. Adjustments will be made using customer requirements and an final design approved.

4. **System Production**
   After a purchase order is issued and customer approval of final design occurs, the specification will go to production with expected delivery time approximately 16 weeks.

5. **Delivery and Training**
   Once the system is produced, factory inspection (if required) will occur and the system will be shipped to the customer site. Training will be provided according to customer needs. The final step is factory acceptance.